



LIVING IN TAZA – FAQs

Waste & Recycling

Who is responsible for garbage, recycling and compost?

Curbside waste services, including garbage, recycling, and organics (compost), are coordinated by the Taza Development Authority (TDA). Contact the TDA at (403) 310 – TAZA (8292) to arrange bin delivery, confirm any fees and obtain your pickup schedule.

What day(s) are garbage, recycling, and compost picked up?

Contact the TDA at (403) 310 – TAZA (8292) to arrange bin delivery, confirm any fees, and obtain your pickup schedule. Pickup days may vary by street or phase; schedules are subject to change during holidays, extreme weather, or construction.

What bins are used, where do we get them, is there a fee?

Standard curbside bins: garbage (black/grey), recycling (blue), organics/compost (green). Request bins from TDA prior to possession. Some bins may have a one-time delivery/activation fee or replacement fee if lost/damaged. Confirm current fees and size options with TDA.

Who do I contact for missed pickups, broken bins, bulk item pickup, yard waste, or hazardous waste disposal?

Contact TDA for all service issues and special collections (missed pickup, damaged or missing bins, bulk items, seasonal yard waste, hazardous waste guidance). TDA can advise approved disposal sites, special-event drop-offs, or scheduled pickups.

What are the rules for bin placement and accepted materials?

The TDA provides official rules for bin placement (curbside location, spacing, time-out/time-in), accepted materials, bag limits, and preparation (e.g., organics in compostable bags, cardboard flattened, glass handling).

General tips: place bins with lids closed, 1 m clear space around, wheels to the curb; set out by 7:00 a.m. on collection day; remove bins same day after pickup; keep bins off sidewalks and roadways outside collection windows.



Snow Removal & Street Cleaning

Who is responsible for plowing streets, sidewalks and driveways?

- ◆ **Public roads and common areas:** Taza Development Corp (TDC) clears roads, designated pathways, sidewalks, and other high-use public areas.
- ◆ **Sidewalks adjacent to private homes:** The homeowner or occupant must remove snow and ice down to the bare surface within 24 hours after the snowfall ends.
- ◆ **Private driveways and walkways:** The homeowner or occupant is responsible. Pile snow from your driveway or private walkway on your own property (e.g., your front lawn). Snow from a public sidewalk or pathway may be shoveled onto another public property, such as the road

How can I report uncleared streets, ice hazards, or blocked sidewalks?

You can report uncleared streets, ice hazards, or blocked sidewalks in common areas to the Taza Township at 310-TAZA (8292)

When is street sweeping scheduled?

Street sweeping is managed by TDC and is performed as needed to clear winter debris and keep roadways clean. TDC will share schedules and any parking restrictions in advance—please watch for notices, on-street signage, and sign up for email alerts.

Utilities

Who is the water/sewer provider and account setup instructions?

Water services are managed by the Tsuut'ina Development Authority (TDA). Homeowners are required to set up an account with the TDA before taking possession to ensure uninterrupted service. To establish your service, please visit the website at <https://tda.tsuutina.com/services/utility-account-billing/#SettingUpServices>. Under the "Setting Up Services" dropdown, select "Business Contact Information Form" or call 310-TAZA (310-8292) for assistance.



Who is the gas/electricity provider and how do I setup my account?

TDC recommends ENMAX or ATCO for new service connections. Homeowners may choose any preferred electricity and natural gas retailer. After selecting a retailer, provide your Site ID or municipal address to the retailer to start the account setup process.

Who are the cable/internet providers serving the community?

Both TELUS and Rogers serve the area, and Rogers 5G and TELUS services can be used for home internet. Contact your preferred provider to confirm service availability at your address, discuss plan options, and schedule installation as needed.

Where does our water supply come from?

The Taza Park Reservoir supplies water to residents in Taza Park and is connected to Calgary's water network. This reliable source includes provisions for fire storage, equalization, and emergency storage, ensuring a steady and reliable water supply.

What agreements are in place for sewer services in Taza?

The Tsuut'ina Nation has a Master Service Agreement with the City of Calgary for sewer services.

Which company provides electricity services for the Taza villages?

Enmax provides electricity services for the Taza villages.

Who is responsible for the natural gas distribution system in Taza?

ATCO provides the natural gas distribution system, and residents can select their service provider.

Construction

What are the hours of construction, noise and dust control policies?

Construction activities will follow the City of Calgary standards:

Monday to Saturday: 7:00 a.m. to 10:00 p.m.

Sundays and holidays: 9:00 a.m. to 10:00 p.m.

Please anticipate typical weekday daytime work, with limited activity on weekends and holidays. Contractors are expected to implement dust mitigation and maintain site cleanliness.



How do I sign up for construction updates in the community?

You can sign up for updates by subscribing to construction notifications and community-specific Taza news either by scanning the QR code at the bottom of this document or by visiting taza.ca, where you can opt in for email communications about construction schedules, news, and community events.

Who do I contact to report damaged signage?

You should report damaged or missing traffic and community signage to Taza Development Corp through the 24-hour Taza Construction hotline: 1.877.287.4731. You can also contact TDA and use the non-emergency police line for immediate safety concerns.

Public Safety & Emergency

Which policing/fire & rescue agencies serve the community and what are their non-emergency numbers?

Tosguna (Tsuut'ina Nation Police Service) provides policing with support from a Mutual Assistance Agreement with the Calgary Police Service, the Tsuut'ina Nation Fire Department provides fire and rescue with secondary response from the City of Calgary, and Alberta Health Services provides EMS, and you should call 911 for emergencies and use the local non-emergency numbers when available. See contact list below for non-emergency phone numbers.

What services are provided by the Tsuut'ina Nation Fire Department?

The Tsuut'ina Nation Fire Department provides Fire and Rescue services, supported by a secondary response agreement with the City of Calgary.

Who is responsible for policing in Taza?

Tosguna (Tsuut'ina Nation Police Service) is the full policing authority, with a Mutual Assistance Agreement with the Calgary Police Service.

Which organization provides Emergency Medical Services (EMS) for Taza?

Alberta Health Services provides Emergency Medical Services for Taza.



Amenities & Community Life

How is mail delivery managed in Taza villages?

Community mailboxes are scheduled for installation in early March. In the meantime, residents can collect their mail from the Canada Post Delivery Facility located at 4141 – 118 Avenue SE. The pickup hours are from 9:00 AM to 3:00 PM. When collecting mail, please ensure you bring proof of address and a valid government-issued ID. Once the permanent mailboxes are installed, a Delivery Notice Card will be left at your residence. This card will provide details on where you can pick up your mailbox keys.

Where are the mailbox locations; how do I get keys?

Canada Post will advise where to pick up your community mailbox key and the location of your super mailbox—be sure to bring photo ID. Please note that Homes by Avi does not have mailbox keys. If your new postal code isn't available at the post office, call the Canada Post Postal Code line at 1-900-565-2633 or visit www.canadapost.com for assistance

Do you need a dog license for Taza?

Currently, homeowners in Taza are not required to obtain a dog license at this time. However, the Taza Development Authority (TDA) is actively working on drafting laws and regulations related to responsible pet ownership. These forthcoming guidelines will be modeled closely after the City of Calgary's animal and pet bylaws.

Can we start a community garden?

While there are no immediate plans, such initiatives typically arise from community interest. We encourage all residents to share their interest and ideas to the Taza Township Board at board@tazatownship.ca to assist in planning decisions.

What public schools can Taza children/youth attend?

Taza is collaborating with the Alberta Government to ensure easy access to schools. Taza residents, though not Tsuut'ina Nation members, can attend schools in the Calgary Board of Education (CBE) or Calgary Catholic School District (CCSD). Tsuut'ina and Taza are working with the province and school boards to identify schools designated for Taza residents.



Quick setup reminder: Please arrange all utilities before your possession date to avoid service interruptions. Because some systems may not yet recognize the new community addresses, keep the ENMAX and ATCO Gas contact numbers handy for Site ID assistance, and use TDA as your main point of contact for water, waste services, snow removal, and related service questions.

Quick Contacts

ENMAX (electricity): 310-2010 or 310-6010

Direct Energy (natural gas): 1-866-420-3174

UCA (provider info): 403-310-4822, www.ucahelps.gov.ab.ca

ATCO Gas (Site ID support): 403-245-7702

Canada Post: 1-800-267-1177, www.canadapost.ca

TDA (water, waste services): Contact TDA at 310-TAZA (310-8292)

Taza Construction Hotline (snow removal, street cleaning, construction) : 1-877-287-4731

Taza Township: info@tazatownship.ca

Taza Township Board: board@tazatownship.ca

Tosguna (Tsuut'ina Nation Police Service): 403-271-3777

Tsuut'ina Nation Fire and Rescue Service: 403-251-9335

Sign up for Taza's Newsletter here:



Sign up for TDA Service Alerts <https://tda.tsuutina.com/subscribe/>

